

DEC 01 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 09/608,208  
Applicant: Alcorn et al.  
Filed: 06/30/2000  
Title: Internet-Based Education Support System and Methods  
Art Unit 2144  
Examiner: Nguyen, Thanh T.

Docket No.: 114049-125 US1  
Customer No.: 23483

**CERTIFICATE UNDER 37 C.F.R. § 1.8**

I hereby certify that this correspondence, and any enclosures referenced herein, is being facsimile transmitted to Central Facsimile No. (703) 872-9306 2140.

on 12/01/2004.

  
Wayne M. Kennard

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Sir,

In response to the Office Action dated July 8, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 10 of this paper.